

BARISTA/SALES ASSOCIATE JOB DESCRIPTION

The Spot on Main, an established coffee house, bakery, & cafe is seeking a Barista/Sales Associate to manage the below dining room duties.

Duties

- Provide outstanding customer service by greeting and assisting customers, and responding to customer inquiries
- Making beautiful and delicious espresso drinks to order
- Ensure that customers receive exemplary service and quality products
- Assist with locating products and placing orders
- Recommend products based on customers needs and desires
- Maintain clean, safe and sanitary espresso, display, dining, and retail areas
- Stock and fill display cases and beverages
- Keep production areas and equipment cleaned and prepared for use
- Learning about brewing methods, beverages, food preparation, and presentation techniques to improve food quality.
- Updating signage and displays to attract customers.
- Adhering to all food safety regulations and quality controls.

Requirements:

- Customer service experience in the food industry required, barista experience preferred, but will train the right person
- Preferably passionate and knowledgeable about coffee
- Committed to excellence, dedicated to exceptional quality and cleanliness
- Keen attention for detail
- Prompt
- Warm, friendly personality and positive attitude
- Good communication skills (read, write, and speak English)
- Trustworthy with company property
- Exceptional listening and communication skills.
- Availability to work around peak hours, including mornings and Saturdays/Sundays.
- Willingness to work as part of a high-energy, efficient team in a fast-paced environment.

Essential Job Functions

- Able to stand and walk for long periods of time
- Move at a brisk pace
- Lift loads up to 50 lbs. above waist

Job Type

Part-time

Salary (with tips)

\$12.00 - \$15.00 /hour

Availability

7am - 7pm Monday through Friday. 8am - 5pm Saturdays

Due to the cyclical nature of the hospitality industry, you may be required to work varying schedules to reflect the business needs.

To Apply

Complete online job application and attach resume and cover letter. No phone calls please.